



INFODOC HELPS ONCOLOGY MD STEFANO KIM
IN ASSISTING PATIENTS REMOTELY

THE IMPORTANCE OF PRESENCE

WRITTEN BY CESAR GOMEZ A.



IN THIS EDITION:
ESTABLISHING A
SMOOTH
COMMUNICATION

In early March, Dr. Stefano Kim had a last-minute trip to Europe. He is Oncology MD at Sanatorio Allende in Cordoba, Argentina, and he has just relocated from France at the beginning of 2022.

Due to the travel's unplanned conditions, he realized he needed a way to keep in touch with his patients, overcoming time and distance, in an organized manner. Dr. Kim profile's had been just configured in the InfoDoc Telemedicine platform a few days earlier, and he was still waiting for the introductory training to start using it. But we solved it together.

After arriving at the destination, he contacted us to assist him with his first telemedicine calls. We promptly helped him with the minimum steps to upload patients and schedule telemedicine patients' calls soon after he was ready to set calls on the InfoDoc platform.

Dr. Kim got quickly acquainted with the necessary actions required to activate new patients under his care and to be able to schedule telemedicine calls or cancel calls if the patient was unable to attend. Dr. Kim was positively surprised by the intuitive user interface and how quick and easy it was to set a patient's telemedicine call.

Messaging and alerts to patients were other valued features for Dr. Kim; since communication channels are relevant for any person suffering from a chronic condition.



INFODOC HELPS ONCOLOGY MD STEFANO KIM IN ASSISTING PATIENTS REMOTELY

During the first telemedicine calls, we technically supported Dr. Kim by contacting two of Dr. Kim's patients to help them with issues related to ignorance about InfoDoc. After we cleared those little nuances, both patients appreciated Dr. Kim's new way of reaching them and wanted to learn more. InfoDoc is the best way to bridge the gap between MDs and their patients.

Dr. Stefano Kim gave us his perspective on improving the telemedicine service on patient messaging content and features he considered would be nice to have on the MD user interface.

This experience was a step forward for those committed to providing a service for MDs who want to be always closer to their patients.

Since his first experience with InfoDoc, Dr. Kim has included telemedicine as part of his medical service offering to his patients. He has reserved Mondays, Wednesdays, and Friday afternoons for this.

We thank Dr. Stefano Kim for allowing us to share this success story.

For further details, don't hesitate to reach us at www.infodoc.com.ar.

IN THIS EDITION:
ESTABLISHING A
SMOOTH
COMMUNICATION



Dr. Stefano Kim

Oncology MD at Sanatorium Allende – Nueva Córdoba
Head of Medical Oncology - HNFC; Department of
Medical Oncology - IRFC; Associate Professor - University
Bourgogne Franche-Comté; Immuno-Oncology &
Biotechnologies in Cancer; INSERM, Unit 1098/CIC-1431
E: stefanokim@gmail.com
LKDN: <https://www.linkedin.com/in/stefano-kim-87805ab/>

Infodoc:

Mgtr. Ing. César M Gómez Argüello - MBA

E: cesar@infodoc.com.ar

M: +54 9 351 2285185

LKDN: <https://www.linkedin.com/in/cesarmariano/>

Web: www.infodoc.com.ar